

THE TIPPING FOUNDATION

A Bill Tipping legacy working together with Vista

Service Access Unit

How the Service Access Unit can benefit you

Our Service Access Unit supports people with disability and their families to easily access the services offered by The Tipping Foundation.

Finding the right disability supports can seem overwhelming and complex. The Service Access Unit was created to make the process as easy as possible.

What does the Service Access Unit do?

Single point of contact

One person from our Service Access Unit will be your dedicated contact and will guide you through the process of becoming a Tipping client. They can answer your questions and are happy to work directly with referrers such as the NDIS, TAC and local councils etc.

Source of information

The team has many years of experience within the disability sector. They can provide you with information about our services but are also very knowledgeable about the NDIS and the disability sector in general. If we don't offer the services you're looking for, we're happy to connect you to other organisations and community groups that do.

Determine eligibility

The Service Access Unit can help to determine whether you are eligible to receive funding through the NDIS or another funding option.

Coordinate the right supports for you

The team can conduct initial assessments and will refer you to the correct people within our organisation to arrange your supports. With your consent they will share information about you and the supports you'd like to receive so that you don't have to repeat yourself.

Check that you're receiving the right supports

Your dedicated contact person from the Service Access Unit will follow-up with you to make sure that the supports you're receiving from The Tipping Foundation are right for you.

How to contact the Service Access Unit

PH 1300 885 152

serviceaccess@tipping.org.au

www.tipping.org.au

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Meet Joel Turnbull

Talk to our Service Access Unit



Joel has over 28 years of experience working within the government and non-government disability sectors.

He started his career as a registered nurse and completed an Honours degree in psychology.

Throughout his extensive career Joel has lead and managed an array of services, including residential homes, respite facilities, crisis accommodation and individualised support options. Joel has also worked as a behaviour support practitioner and case manager.

During his seven years with The Tipping Foundation Joel has been instrumental in the development of sustainable and innovative services for an array of people with disability throughout Victoria.

Joel has a vast knowledge of contemporary individualised disability services, the National Disability Insurance Scheme (NDIS) and other specialised services for people with disability, their families and significant others.

Joel is acutely aware of the difficulties people with disability and their families face when finding the right supports and navigating the disability sector. He uses his knowledge of the sector to help improve the lives of people with disability, which is something he is very passionate about.

Service Access Unit

- Single point of entry for new clients seeking support
- Central point of contact for referral sources like NDIS, TAC, local council
- Provide further information about our services and avenues to receive support
- Screen and determine eligibility to receive support
- Conduct initial assessments
- Follow up requests for service to ensure you are getting access to the support you need

**For further information
or assistance please
phone Joel Turnbull
on 1300 885 152**

We know
NDIS
Just ask us!

**We work
together so
everyone has
a fair go**