

Your North Metro Team

Here is the team based in our Preston office who will be able to assist you as part of your move to the NDIS. It all starts with your plan so talk to us.



Toby Lawrence
Service Manager

Toby joined Tipping in 2010 and has been the Preston office Service Manager for community and residential since 2012.

He started his career in the disability sector in 1998 and for several years specialised in complex attendant support for people with neurological conditions.

He leads an experienced team who are all committed to helping clients achieve their individual goals



Troy Howard
Practice Leader

An Associate member of the Australian Psychological Society with an Honours Degree in Psychology, Troy has over 20 years experience in the disability sector.

During this time, Troy has worked in residential, respite care and community support programs. He has a passion for and expertise in, roles that have responsibility for behaviour intervention, reduction of restrictive interventions, positive behaviour support strategies and development of individual client outcomes.

Troy has extensive knowledge in positive support models and works in partnership with clinical and neuropsychologists, forensic psychologists, occupational therapists and speech therapists across a range of individual programs and settings.



Linda Kelty
Client Engagement Coordinator

Linda has over 20 years experience working in the disability sector and has been a coordinator for at least 15 of those years; prior to that, working as a direct support worker.

She has expertise working with dementia, ABI and clients with physical disabilities. Linda truly understands the importance of matching a client's needs with the support workers' skill and personality.

Linda has worked with Tipping since the office opened in Preston in 2010.

We know
NDIS
Just ask us!

We work
together so
everyone has
a fair go

THE TIPPING FOUNDATION

A Bill Tipping legacy working together with Vista



Bhavesh Shah

Client Engagement Coordinator

Bhavesh started work in the disability sector in 2008 in residential accommodation. With a degree in Physiotherapy, he started working with ABI clients in residential houses as a direct support worker. He has worked in the North East metropolitan area for four years as a team leader and now as a Client Engagement Coordinator.

He brings a deep understanding of working with clients with ABI and physical disabilities.



Karina Griffiths

Client Engagement Coordinator

Karina started her career in disability in Western Australia. With a Diploma of Disability she initially worked across respite and foster care prior to moving to Victoria.

She has worked in the North East for eight years as a team leader in respite and residential accommodation and a coordinator in the community. She brings a wealth of experience of working with clients with complex needs.

Karina is the quiet achiever of the team with a strong background in designing supports for people with autism. Her commitment to doing the best job she can, is remarkable.



Charmaine Bourke

Client Engagement Coordinator

Charmaine started work in the disability sector in 2001 in residential services. She then managed a number of residential houses within the North East region and then a day service for adults with a disability in Surrey Hills. She is the newest member of the team, with an impressive commitment and energy.

She now manages community based support programs for people with ABI and physical disabilities.

Preston Office

263 High Street,
Preston, Victoria 3072
Telephone 03 9487 8100
info@tipping.org.au

For enquiries about
services, please
contact our
Service Access Unit

PH 1300 885 152
serviceaccess@tipping.org.au
www.tipping.org.au

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